

## **Purpose/Mission**

Student Center Operations provides clean, safe, and well-maintained facilities with comprehensive services while serving students and the greater campus community through collaboration and event support.

## **Learning Outcomes**

Students and patrons who engage with our department will:

- Grow in their sense of affinity to UVU while participating in campus events as it relates to support, atmosphere, and safety.
- Gain valuable job experience and resume building opportunities working as a student employee in Event Services, Campus Connection, and the Post Office.
- Be connected to general resources to navigate campus and be informed about upcoming events.

## **Programs and Services**

#### **Event Services:**

Schedule and coordinate events for UVUSA, clubs, intramurals, individuals, departments, community, practices/rehearsals, SLWC classes, etc. We provide coordination services with all campus service providers and assist in following all UVU polices to ensure a successful, fun, educational, and safe environment for all campus events from beginning to end.

#### **Event Software Training:**

Provide centralized scheduling system training for department event planners. We also assist and train student staff in learning the behind-the-scenes efforts that take place to make events successful.

#### **Event Setup and Teardown Support:**

Deliver setup support for approximately 2,800 campus events each year by providing groups their event layout in a safe and clean space.

#### A/V Event Support:

Provide audio, visual, lighting, video streaming, and support services for over 1,100 campus events annually. Our student employees receive real industry hands-on experience in setting up and running live events.

#### **Building Maintenance and Security:**

Provide the upkeep of the Sorensen Student Center and the Student Life and Wellness Center, with a combined total of over 400,000 square feet of space, by maintaining the bowling alley, exercise equipment, lighting, plumbing, furnishings, and other maintenance needs.

#### **Campus Connection/Post Office**

Provide the university with campus-wide event ticketing, lost and found, event signage, UTA transit passes, and processing ID cards both online and in person. We also offer student staff resume-building opportunities through training certifications at both Campus Connection and United States Postal Service.

# 2023-2024 Impact Data

- 19,932 activated transit passes
- 6,653 events scheduled
- \$897,320 in ticket sales processed
- 506 events requiring A/V support
- 14,621 lost and found items collected and processed
- 9,530 pieces of signage processed
- 11,398 ID cards printed

### Student/Alumni Story

"Working at Event Services has been a great experience. It has taught me many valuable skills and lessons that will be applicable to future careers I may have. One skill that I have developed during this job that I value is being able to work with other people and to learn from them as well. This is a skill that will carry me throughout my life and future endeavors. I have come to a better understanding of the work it takes to go into making something happen and run smoothly. Beyond skills, working in Event Services has contributed to my personal growth. It has boosted my confidence and ability to thrive in a customer service-oriented environment." — student employee