

Registrar's Office



Mission

Remove barriers. Empower students.

Purpose

We provide exceptional care, exceptional accountability, and exceptional results for UVU students through...

- Continuous Improvement
- Praise and Feedback
- Kindness and Understanding
- Dedication and Self-Care
- Fun and Enjoyment
- Communication and Trust

Programs and Services

- Graduation and Credential Awarding
- Catalog Production and Publication
- Transfer Credit Evaluation and Articulation
- NCAA Student-Athlete Academic Eligibility
- Registration and Student Records
- Student Systems Access and Auditing
- Wolverine Track Degree Audit
- FERPA Compliance and Data Governance

Learning Outcomes

Because of the work performed in the Registrar's Office...

- Students can add, drop, and withdraw classes.
- Students have grades and a transcript.
- Credentials are awarded, and diplomas are given.
- Transfer students know their equivalencies and avoid retaking classes.
- Students know their degree progress and can plan for future semesters.
- Students have a robust and updated University Catalog.
- Students can exercise control over the release of their education records and information.
- Student-athletes know and understand their standing within NCAA eligibility rules.
- Students can easily order their transcripts and have them sent anywhere in the world.
- Students are aware they qualify for and receive earned degrees and credentials.
- Students can seek reparations to their academic records when life takes them by surprise.
- Employees can receive appropriate systems access to assist students.

- Advisors can assist students directly with substitutions and major changes.
- Advisors have full transparency into student graduation progress and status.
- All experience great customer service in person, on the phone, and through email and text.
- Students can interact with our services at home.
- All can rely on the Registrar's Office to be reachable and helpful.
- Student records are protected.
- Barriers to success are removed and students are empowered to achieve their goals.

2023-2024 Impact Data

The Impact of the Registrar's Office

- 9,188 callers assisted over the phone
- 2,818 in-office visitors assisted
- 15,861 transcripts evaluated for UVU equivalencies
- 7,130 AP scores applied to student records
- 15,861 credentials awarded
- 3,801 outreach credentials awarded
- 3,994 substitutions and GE waivers applied
- 481 individuals reviewed for system access
- 2,394 refunds and petitions evaluated
- 1,309 changes made to student information
- 31,473 UVU transcripts sent worldwide
- 526 NCAA eligibility or UVU transfer reviews
- 5/5 Average Customer Satisfaction (CSAT) score
- 16,939 students declared in AA/AS degrees
- 1,462 prepared and sent enrollment verifications
- 108,701 deadline communications sent via email and text