

FIRST-YEAR ADVISING CENTER



MISSION

The First-Year Advising Center is committed to assisting all students in building a foundation for success at UVU through engaged and holistic academic counseling.

PURPOSE

A student's first year of college is a transformational experience that sets the tone for their educational journey. The skills and knowledge gained in the first year provide students with momentum to continue toward graduation.

STUDENT LEARNING OUTCOMES

The First-Year Advising Center helps students build this momentum through four key learning outcomes.

1. Confirming a major that supports their goals and interests
2. Enrolling in classes that lead to academic progress
3. Registering for relevant QL-level math and English courses for their first 30 credits
4. Being introduced to resources in a timely manner that supports the student

To help students achieve these outcomes, our advisors subscribe to the following key practices:

- **Momentum Year Ideals:** Purpose-first major exploration, milestone completion of QL math and English composition, and 30 credits earned during the first year
- **Holistic Practice:** Resource referrals, academic mindset, and recognizing basic needs or concerns
- **Proactive Outreach:** Anticipate student needs, seek interactions, and encourage key course enrollment
- **Data-Informed Strategy:** Guide outreach through best practice and predictive analytics

PROGRAMS AND SERVICES

- Peer Advising
- Holistic Student Support
- Major Selection and Affirmation
- New Student Onboarding
- Satellite Campus Advising
- Recruitment Collaboration



2023-2024 IMPACT DATA

8,280

FALL 2024 ASSIGNED STUDENTS

FULL TIME COUNSELORS

23

61%

Enrolled Full-time
Fall 2024

6

Peer Advisors

64%

Math Completion
Track

358:1

Advisor Caseload

140%

BS-University Studies
Advised to Completion

SUMMER IMPACT

11,481

Appointments
(April-August 2024)

1,933
Video

292

Advising visits via
asynchronous
trail guide

64%

Of visits are
In-person or
Video format

2534

Additional
peer advisor
Interactions
Captured

3,837

Phone

5,419

In-Person

STUDENT FEEDBACK

Student Feedback Indicates "my advisor"...

Showed a Personal Interest

94%

Listened to My Concerns

95%

Provided Accurate Info

96%

Gave Me the Time I Needed

96%

UP

8.2%

In-Person
Visits

UP

9.3%

First
Semester

Persistence Lift

Summer 2024 BIRS Impact Study