

Financial Aid & Scholarships



Mission

Our mission is to educate students and the community regarding available financial opportunities to eliminate barriers to obtaining educational endeavors. We work with students who are seeking financial assistance to further their education goals.

Learning Outcomes

We accomplish our mission by providing services and opportunities for the community, parents, and students in identifying resources for educational advancement. As students and parents engage with our office, they will know/understand the following:

- The financial aid staff can be a valuable resource to help connect students with financial opportunities.
- How to navigate financial aid and scholarship processes
- How to apply and access different aid sources

Services

Outreach Services:

The UVU Financial Aid and Scholarships Office provides outreach services in the following ways:

- Numerous events at high schools and community centers throughout our service region
- Tabling, presentations, email, and text information for current UVU students
- Resource Fairs for parents and students throughout the community

Personalized Connections:

Students have access to financial aid and scholarship professionals who provide personalized assistance through:

- In-person scheduled appointments and walk-ins for students and parents
 - FAFSA completion/Scholarship application
 - Satisfactory Academic Progress (SAP) Appeals
 - Special Circumstance Appeal due to unusual expenses or change of income
- Virtual assistance through email, service desk tickets, phone calls, and chatbot

Access to Funding:

Provide tools for students and parents to access funding opportunities:

- The StudentForms and CampusCommunicator systems help students with tailored guidance to access federal financial aid and scholarships.
 - Verification/application conflicts
 - Appeals
 - Other online forms
- ScholarshipUniverse provides a centralized application to UVU and vetted external scholarships.
- Federal Work-Study funding for 200+ part-time on-campus jobs
 - Job Location and Development (JLD) funding to the UVU Career Development Center to assist UVU students with finding jobs while attending school

2023-2024 Impact Data

- **20,438** Total Students Helped (From 07/01/2023 – 06/30/2024)
- **12 Minute** Average Appointment Time
- **5,559** First-Time Students Met with a Financial Aid Counselor
- **3,703** Students Received Assistance with Scholarship Process
- **1,008** Received Assistance with Completing Appeals and Special Circumstances
- **\$56.6 Million** in Pell Funds to 11,878 Students
- **\$47.4 Million** in Direct Loan Funds to 7,023 Students
- **8 Minute** Average Counselor Wait Time (Down 3 Minutes from Last Year)
- **27%** of Students Able to Receive Help from a Financial Aid Counselor from Their Phone