

Proposed Policy Number and Title: 152 Accommodations for Individuals with Disabilities					
Existing Policy Number and Title: 152 Accommodations for Individuals with Disabilities (Students)					
		App	oroval Process*		
⊠ Regular		☐ Temp	orary Emergency	☐ Expedited	
□ New		□ New	,	□ New	
⊠ Revision		☐ Revi	sion	☐ Revision	
☐ Deletion		☐ Susp	ension		
		Anticipat	ed Expiration Date:		
the THILD I	#101 D 1	<u> </u>	D. I	1	
*See UVU Policy	#101 <i>Policy</i>	Governing	Policies for process	details.	
Duaft Number on	d Data. Sta	nga 4 Draf	t Ionuamy 12 2020 E	logular.	
			t, January 13, 2020, F		
President's Coun	_			Ext	
Policy Steward:	Alexis Palm	ier, Irene V	Vhittier	Ext	
	POLICY APPROVAL PROCESS DATES				
Policy Drafting and Revision			POST AI	PPROVAL PROCESS	
Entrance Date:	6/25/2015		Verify:		
University Entities	Review		☐ Policy Number		
Entrance Date:	4/11/2019		☐ Section ☐ Title		
Close Feedback:	-		☐ BOT approval		
University Commu	nity Roviow		☐ Approval date		
Entrance Date:	11/212/2019	1	☐ Effective date		
Open Feedback:	11/212/2019		_	of Policy Manual posting	
Close Feedback:	1/6/2019		☐ TOPS Pipeline	and Archives update	
Close I cododok.	1/0/2017		Policy Office person	nel who verified and posted this	
<b>Board of Trustees</b>	Review		policy to the Univers		
Entrance Date:	1/16/2020		Name:		
y Approval Date:			Date posted and verified:		
			Ī	· · · · · · · · · · · · · · · · · · ·	



#### Policies and Procedures

POLICY	Accommodations for Individuals with	Policy	152
TITLE	Disabilities	Number	132
Section	Governance, Organization, and General	Approval	
Section	Information	Date	
Subgastion	Individual Rights	Effective	
Subsection	marviduai Kignis	Date	
Responsible	Office of the Vice President of Student		
Office	Affairs		

#### 1.0 PURPOSE

- 1.1 To ensure that all persons can access Utah Valley University's services, the University is
- 2 committed to providing reasonable accommodations to students, employees, and guests with
- disabilities in compliance with federal law. The Office of Accessibility Services (OAS) and
- 4 Human Resources work to assist individuals with disabilities seeking equal access to all
- 5 university programs, services, and activities, and to support faculty in the delivery of
- 6 accommodations and materials needed for classroom and field experiences.

#### 2.0 REFERENCES

- 7 **2.1** Americans with Disabilities Act of 1990, 42 U.S.C. § 12101 (1990) (as amended by Pub. L.
- 8 No. 101-336, 104 stat. 327)
- 9 **2.2** Family Educational Rights and Privacy Act (FERPA), 20 U.S.C. § 1232g (1974)
- 10 **2.3** Section 504 of the *Rehabilitation Act of 1973*, 29 U.S.C. § 794 (1973)
- 11 **2.4** Nondiscrimination on the Basis of Disability in State and Local Government Services, 28
- 12 C.F.R. § 35 (1991)
- 13 **2.5** Nondiscrimination on the Basis of Handicap in Programs or Activities Receiving Federal
- 14 Financial Assistance, 34 C.F.R. § 104 (1980)
- 2.6 Rights and Privileges of a Person with a Disability, Utah Code Ann. § 62A-5b-101 (2007)
- 16 **2.7** UVU Policy 160 Animals on Campus
- 17 **2.8** UVU Policy 165 Discrimination, Harassment, and Affirmative Action
- 18 **2.9** UVU Policy 371 Corrective Actions and Termination for Staff Employees
- 19 **2.10** UVU Policy 541 Student Code of Conduct



20

### UTAH VALLEY UNIVERSITY

#### Policies and Procedures

#### **2.11** UVU Policy 648 Faculty Personnel Reduction

#### 3.0 DEFINITIONS

- 21 **3.1 ADA Coordinators:** University personnel responsible for supporting accommodation
- 22 requests include the Director of the Office of Accessibility Services (student and visitor
- requests), the Employee Accommodations Coordinator in Human Resources (employee
- 24 requests), and the Associate Vice President of Facilities (UVU facilities compliance with ADA
- regulations), and their designees.
- 26 **3.2 Direct threat:** A significant risk to the health or safety of others as determined by an
- individualized assessment of the best available, objective evidence, including observation. The
- individualized assessment may include the nature, duration, and severity of the risk; the
- 29 probability of harm or injury; and the availability of reasonable accommodations to minimize or
- 30 eliminate the risk.
- 3.3 Disability: A physical or mental impairment that substantially limits one or more major life
- 32 activities, or a record of such an impairment, or being regarded as having such an impairment.
- 33 **3.4 Essential requirements:** The learning outcomes or objectives, professional standards,
- 34 conduct standards, performance expectations, and assignments, activities, or assessments that are
- 35 essential to a degree, program, or course. For purposes of employment, essential requirements
- 36 are the essential functions of a position with or without reasonable accommodation.
- 3.5 Fundamental alteration: Occurs when a proposed or recommended accommodation
- invalidates, negates, or impedes an essential requirement.
- 39 **3.6 Interactive process:** An informal back-and-forth dialogue through which a qualified
- 40 individual with a disability and the University better understand the precise limitations created
- 41 by the disability and which reasonable accommodations may enable a student or employee to
- 42 perform essential requirements and otherwise access the programs, activities, and facilities
- 43 available to other qualified students and employees.
- 44 3.7 Reasonable accommodation: Adjustments and/or auxiliary aids, which facilitate access to
- 45 student- and employment-related activities and programs, including the provision of accessible
- and usable facilities for persons with disabilities; acquisition or modification of equipment or
- 47 devices; appropriate adjustment of examinations or course materials; or provision of qualified
- 48 readers or interpreters for persons with disabilities. A reasonable accommodation may include
- but is not limited to: (1) making existing facilities used by employees, students, and visitors
- readily accessible to and usable by individuals with disabilities; (2) job restructuring, part-time or
- 51 modified work schedules, or reassignment to a vacant position; (3) acquisition or modification of
- equipment or devices; (4) appropriate adjustment or modifications of examinations, training



#### Policies and Procedures

- 53 materials, or policies; (5) the provision of qualified readers or interpreters; and/or other similar
- accommodations for individuals with disabilities.
- **3.8 Retaliation**: For the purposes of this policy, intimidation, threats of reprisal, harassment, or
- other materially adverse actions, or threats of such materially adverse actions, made by or against
- 57 persons employed by, attending, or affiliated with the University in any way or participating in
- any university program or activity, against anyone who in good faith requests reasonable
- accommodation or otherwise asserts rights protected by Section 504, the ADA, or other
- applicable law. Any action designed to prevent or discourage someone from asserting such rights
- 61 may also be retaliation.

#### 4.0 POLICY

#### 4.1 Scope of Policy

- 63 **4.1.1** This policy applies to disability accommodations for all persons (including trustees,
- administrators, faculty, staff, students, independent contractors, volunteers, and guests or visitors
- 65 to a university campus or any property owned or leased by the University) who wish to access or
- participate in any university service, program, activity, facility, or communication.

#### **4.2 Policy Statement**

- 68 **4.2.1** Utah Valley University is committed to complying with the *Americans with Disabilities*
- 69 Act of 1990, Amended Americans with Disabilities Act of 2008 (ADA), Section 504 of the
- 70 Rehabilitation Act of 1973 (Section 504), Utah's Rights and Privileges of a Person with A
- 71 Disability Act (Rights and Privileges Act), and other applicable federal and state laws protecting
- qualified individuals with known disabilities. With the goal of providing equal access to
- educational and employment opportunities, Utah Valley University will reasonably
- accommodate qualified individuals with known disabilities unless doing so would fundamentally
- alter an essential requirement, create a direct threat, or impose an undue hardship on the
- 76 University.
- 4.2.2 To be eligible for an accommodation, a student, employee, or visitor must have a
- 78 qualifying disability as defined by the ADA or Section 504, voluntarily disclose their disability to
- 79 the ADA Coordinator, seek an accommodation, and otherwise comply with the procedures set
- forth in this policy. Through its designated ADA Coordinator, the University will engage in an
- 81 interactive process with the individual requesting the accommodation to respond to the request.
- 4.2.3 Instructors and employee supervisors shall maintain confidentiality and shall not discuss
- any accommodation- or disability-related information with anyone other than their supervisors,
- 84 t\(\Pi\)he Office of Accessibility Services (OAS), and the Accommodations Coordinator in Human
- Resources, and the requesting student or the employee. and the Employee Accommodations



#### Policies and Procedures

- 86 Coordinator in Human Resources. Communications with a student or employees regarding their disability shall be handled discreetly and privately.
- 4.2.4 Utah Valley University prohibits retaliation against any student, employee, or visitor who makes a good faith effort to exercise their right to reasonable accommodations or other rights under the *ADA* or Section 504.
- 4.2.5 Staff, students, and faculty who violate this policy are subject to corrective or disciplinary
   action pursuant to UVU Policy 165 Discrimination, Harassment, and Affirmative Action, UVU
   Policy 371 Corrective Actions and Termination for Staff Employees, UVU Policy 541 Student
   Code of Conduct, or UVU Policy 648 Faculty Personnel Reduction, as appropriate.

95 96

97

#### **5.0 PROCEDURES**

### 5.1 Accommodation Requests

- 98 5.1.1 Students who wish to request an accommodation related to educational activities and
- 99 services must voluntarily disclose their disability to the UVU Office of Accessibility Services
- 100 (OAS) and provide adequate documentation as described in section 5.1.5.
- 5.1.2 Employees who wish to request an accommodation that will assist them in performing the
- essential functions of their jobs, and job applicants who wish to request accommodations that
- will assist them in completing applications must contact the Employee Accommodations
- 104 Coordinator in Human Resources (HR). Employees and job applicants must voluntarily disclose
- their disability and provide adequate documentation as described in section 5.1.5.
- 106 **5.1.3** Employee supervisors, administrators, or faculty who receive disability accommodation
- requests from university employees must promptly report such requests to the Employee
- 108 Accommodations Coordinator in HR. Given the need to address the request lawfully and to keep
- medical documentation confidential, supervisors shall not review or inquire into an employee's
- disability documentation and must not grant or deny requests for accommodation. Instead,
- supervisors shall submit the request to HR and allow the Employee Accommodations
- 112 Coordinator to respond to the request.
- 113 **5.1.4** Visitors who wish to request an accommodation related to accessing UVU services,
- programs, activities, facilities, or communications shall contact OAS.
- 5.1.5 All accommodation requests must include, at minimum, documentation of the following
- items by a qualified, licensed professional acting within the scope of their professional specialty:



- 5.1.5.1 Specific physical diagnosis as defined by the most current edition of the *International*
- 118 Classification of Diseases (ICD) or psychological diagnosis as defined by the most current
- edition of the *Diagnostic and Statistical Manual of Mental Disorders (DSM)*,
- 120 **5.1.5.2** History of symptoms,
- 5.1.5.3 Comprehensive documentation to support the diagnosis, including psycho-educational
- assessment if applicable,
- 5.1.5.4 Functional limitations the diagnosed condition creates relevant to the educational and/or
- 124 employment setting,
- 5.1.5.5 Currently prescribed medications and the side effects or impact in the educational and/or
- 126 employment setting, and
- 5.1.5.6 How the functional limitation relates to the request for accommodation.
- 128 5.1.6 Documentation must be current according to the standard expiration timeframes of the
- specific disability. Individuals requesting an accommodation who submit outdated
- documentation may be required to provide updated documentation. The following are the
- standard expiration timeframes for disability documentation:

Type of Disability	<b>Documentation Expiration Timeframe</b>
Visible, permanent disabilities	Documentation not required
Non-visible, permanent disabilities	10 years
Psychiatric and psychological disabilities	53 years
Learning disabilities	75 years
All other disabilities	<u>5</u> 3 years

- 132 5.1.7 Those seeking accommodations should submit their requests no later than eight weeks
- before the semester for students or within two weeks of employment, or return to employment
- following a leave, for employees, or within two weeks of their visit to campus for visitors.
- Requests submitted later than these timeframes will be evaluated as quickly as possible. <u>Late</u>
- requests may result in delayed services. The University is not responsible for delayed services
- due to late requests.
- 138 <u>5.1.85.1.7</u> Individuals requesting an accommodation may sign a *Release of Information*
- authorizing the ADA Coordinator to inquire about the diagnosed disability and any elements of
- documentation that are unclear. Failing to sign and provide a *Release of Information* may delay
- accommodations and/or result in denial of accommodations.



143

### UTAH VALLEY UNIVERSITY

#### Policies and Procedures

#### 5.2 Review of Requests and Authorization

- 5.2.1 OAS reviews student and visitor accommodation requests. The Employee
- 145 Accommodations Coordinator reviews employee accommodation requests. The University,
- through these designated ADA Coordinators, engages in an interactive process with the
- individual requesting the accommodation to address the request as needed. All requests are
- 148 considered on a case-by-case basis. Accommodative needs may change over time or require
- adaptation due to changes in technology or the employment or learning environments. Prior
- history of accommodation, therefore, does not automatically warrant continuation of the same or
- similar accommodation.
- 5.2.2 As part of the review and interactive process, the ADA Coordinator will review the
- submitted documentation and determine whether additional documentation or information is
- needed from the individual requesting the accommodation. As needed, the ADA Coordinator
- will provide the individual requesting the accommodation the opportunity to modify the request
- or submit additional documentation.
- 5.2.3 The review considers the individual needs of the requestor, the reasonableness of the
- accommodation, and recommendations from a qualified health care provider (included in the
- submitted documentation). The recommendations must be supported by evidence that clearly
- demonstrates a substantial limitation in the requestor's ability to access or perform in the relevant
- service, program, activity, facility, or communication.
- 5.2.3.1 As part of the review process for employees, the Employee Accommodations
- 163 Coordinator will consult with the appropriate supervisor(s) as needed for operational input on
- potential accommodations.
- 5.2.3.2 As part of the review process for visitors, OAS shall determine what university units
- should be consulted.
- 5.2.3.3 As part of the review process for students, OAS will consult with appropriate faculty as
- needed on potential academic adjustments.
- 169 **5.2.4** The ADA Coordinator may deny or modify requested accommodations if
- 170 **5.2.4.1** The documentation is deficient, outdated, or otherwise does not reasonably show a need
- 171 for the requested accommodation;
- 5.2.4.2 The accommodation would pose a direct threat to the health or safety others;
- 173 **5.2.4.3** The accommodation would create an undue financial or administrative hardship on the
- 174 University;



#### Policies and Procedures

- 5.2.4.4 The accommodation would cause a fundamental alteration to the relevant university service, credential, program, course, or activity (in the case of students); or would eliminate or
- alter an essential function of the job (in the case of employees); and/or
- 178 **5.2.4.5** The accommodation would disrupt UVU's educational programs or activities, including
- classroom instruction, or unduly disrupt others' employees' ability to work or learn.
- 5.2.5 In consultation with the relevant faculty or employee supervisor(s) and any others as
- needed to ensure a knowledgeable analysis, the ADA Coordinator will determine through
- reasoned deliberation whether the requested accommodation would cause a fundamental
- alteration of an essential requirement. This deliberation will include (1) identifying specific
- essential requirements; (2) identifying the unique qualities of the relevant course, program, or job
- in relation to its overall objectives; and (3) considering any reasonable alternatives to the
- 186 essential requirements.
- 5.2.6 The Employee Accommodations Coordinator will consult with the University's Office of
- 188 General Counsel as needed to ensure compliance with this policy and shall always consult with
- the Office of General Counsel and the Utah Division of Risk Management before denying an
- accommodation request.
- 191 **5.2.7** The ADA Coordinator will notify the student, employee, or visitor of the outcome of the
- accommodation request through a written decision explaining the reasons for the ADA
- 193 Coordinator's decision.

#### 194 5.3 Implementing Accommodations

- 5.3.1 Once a student's accommodation request is approved, the student is responsible for (1)
- delivering the notice of accommodation to their instructors in a timely manner, and (2) meeting
- 197 with an Accessibility Services counselor each semester to review accommodations and the
- appropriateness of their use in future courses.
- 199 **5.3.2** Once an employee's accommodation request is approved, the Employee Accommodation
- 200 Coordinator will contact the employee's supervisor(s) to inform them of the accommodation(s)
- that must be provided. Employees are responsible for meeting with the Employee
- 202 Accommodation Coordinator at least annually to review accommodations and the
- appropriateness of their use in the future.
- 5.3.3 Supervisors and instructors shall implement the accommodation(s) as approved by the
- ADA Coordinator fully, and without retaliation, and immediately upon notification. Supervisors
- and instructors shall contact the relevant ADA Coordinator with any questions or concerns.



#### Policies and Procedures

208	5.4	<b>Syllabi</b>	i

- 5.4.1 All instructors must include standard language in their course syllabi that identifies how
- 210 students can access accommodations because of a disability. The standard language is provided
- from the Office of the Provost and is published on the Office of Accessibility Services website.
- 212 The standard language may be accessed by contacting the Office of Accessibility Services. :
- 213 "Students who need accommodations because of a disability may contact the UVU Office of
- 214 Accessibility Services (OAS), located on the Orem Campus in LC312. To schedule an
- 215 appointment or to speak with a counselor, call the OAS office at 801-863-8747. Deaf/Hard of
- Hearing individuals may email accessbilityservices@uvu.edu or text 385-208-2677."

#### **5.5 Grievances**

- 5.5.1 Reasonable effort should be made to resolve disputes before entering into the grievance
- 219 process. Within 30 days of receiving notice of a denied request, the requesting student,
- 220 employee, or visitor may request further review by the Accommodation Review Committee
- (Committee), which shall be comprised of the Director of Accessibility Services, the Employee
- Accommodations Coordinator, and the Director of Employee Relations (or their designees).
- 5.5.2 In consultation with the Office of General Counsel, the Committee shall review the ADA
- 224 Coordinator's written decision and all documentation provided to, or relied upon by, the ADA
- 225 Coordinator in making that decision. At this time, the student, employee, or visitor may submit
- any new documentation and/or written explanation regarding information that became available
- only after the ADA Coordinator's written decision.
- 5.5.3 Within 30 days of receiving the request for review, the Committee shall provide its
- decision in writing to the student, employee, or visitor, and the relevant ADA Coordinator. This
- decision shall be final, with no additional internal grievances or appeals available under this or
- any other UVU policy.
- 5.5.4 Instructors and employee supervisors may submit grievances to the Accommodation
- Review Committee, according to the same timeframes outlined in 5.53.1 above, to resolve any
- 234 concerns or problems with the implementation of approved accommodations.

#### 235 5.6 Disability Discrimination and Relation to Policy 165

- 5.6.1 Grievances and processes related specifically to disability accommodations are subject to
- this policy. Employees, students, and visitors who believe they have otherwise been
- discriminated against based on their disability should contact the University's Office of Equal
- 239 Opportunity/Affirmative Action, pursuant to UVU Policy 165 Discrimination, Harassment, and
- 240 Affirmative Action.

POLICY HISTORY		
March 14, 1994	Policy approved.	UVU Board of Trustees



# UTAH VALLEY UNIVERSITY Policies and Procedures

June 18, 2019	Temporary Emergency policy approved.	UVU Board of Trustees
	Regular policy approved.	UVU Board of Trustees



#### Policies and Procedures

POLICY TITLE	Accommodations for Individuals with Disabilities	<del>Policy</del> <del>Number</del>	<del>152</del>
Section	Governance, Organization, and General Information	<del>Approval</del> <del>Date</del>	March 14, 1994
Subsection	Individual Rights	<del>Effective</del> <del>Date</del>	March 14, 1994
Responsible Office	Office of the Vice President of Student Affairs		

#### 1.0 PURPOSE

#### 2.0 REFERENCES

 **2.1** Americans with Disabilities Act of 1990 (ADA)

#### 3.0 DEFINITIONS

#### **4.0 POLICY**

 **4.1** The University is committed to the goals and ideals of the *Americans with Disabilities Act of 1990 (ADA)*. The University will take all steps necessary to ensure full implementation of these goals and ideals. It is the intent of the following to ensure compliance with this commitment.

#### 4.1.1 Announcement of Accommodations

**4.1.1.1** All university-sponsored activities, conferences, events, meetings, dinners, and staff parties or activities will include as part of their announcements, news releases, radio broadcasts, bulletins, or invitations, the following statement regarding accommodations available for people with disabilities:

"Accommodations are available upon request for persons with disabilities. Please contact Accessibility Services at least three working days in advance of the activity to make arrangements at (801) 863-8747. TTY users may call (801) 863-0908."

#### 4.1.2 Dietary Adjustments

**4.1.2.1** If food is being provided at the activity, the statement should read as follows:

"Accommodations and dietary alternatives are available upon request for persons with



### Policies and Procedures

disabilities. Please contact the Accessibility Services t at least three (3) working days in advance of the activity to make arrangements at (801) 863-8747. TTY users may call (801) 863-0908."

4.1.2.2 If the cost of the accommodation is less than \$50, it will be the responsibility of the sponsoring department to pay for the accommodation. The sponsoring department should arrange and pay for all dietary adjustments necessary. Each department should arrange any reasonable accommodation request. Accessibility Services has been established to provide resources for providing accommodative services. Accommodations costs above \$50 will be the responsibility of the Accessibility Services.

#### 4.1.3 Conclusion

**4.1.3.1** Accommodative services should be individualized and the ADA Coordinator should be consulted if any questions or concerns arise from accommodation requests.

**4.1.3.2** Special accommodations may also be arranged upon request and in consultation with the ADA Coordinator. Accommodations may not be denied to any person with a disability without written approval of the ADA Coordinator.

#### **5.0 PROCEDURES**

POLICY HISTORY		
Date of Last Action	Action Taken	Authorizing Entity



# UTAH VALLEY UNIVERSITY Policies and Procedures

### **ADA Policy Bundle Executive Summary**

### Policy 152 Accommodations for Individuals with Disabilities

Policy 153: Americans with Disabilities Act (ADA) Grievance Process

**Sponsors:** Michelle Taylor and Linda Makin **Stewards:** Alexis Palmer and Mark Wiesenberg

#### Issues/Concerns (including fiscal impact):

Policy 152 Accommodations for Individuals with Disabilities and Policy 153 Americans with Disabilities Act (ADA) Grievance Process were last approved in 1994 and need to be updated.

Issues that need to be addressed include, but are not limited to:

- Policy 152 is missing information in the following areas: Purpose, Definitions and Procedures
- Section 4.0 of Policy 152 incorrectly references procedures that are no longer relevant.
- Policy 153 is missing Purpose and Definitions.
- In 2010 the American with Disabilities Act (ADA) was amended to the American with Disabilities Act Amendment Act (ADAAA). Policies 152 and 153 need to be updated to reflect changes to the law.
- New regulations for Section 503 of the *Rehabilitation Act* were passed in September of 2013 for employers who have Federal contracts.
- The EEOC has been very active the last several years in regards to litigation for disability claims. To lessen liability we need to ensure our policies and procedures are current.

Thorough, updated policies are recommended so as to remain in compliance with Office of Civil Rights regulations in the area of ADA, ADAAA and the *Rehabilitation Act of 1973*. Therefore, it is proposed that we bundle Policies 152 and 153 and move these policies into Stage 1.

#### **Requested Action**

Approval to enter Stage 1 for Policies 152 and 153.



Page 14 of 21

### Policies and Procedures



### **POLICY APPROVAL PROCESS- STAGE 3**

Policy Title: Accommodations for Individuals with Disabilities		Policy Number: 152	
Sponsor: Kyle Reyes/Linda Makin		Steward: Alexis Palmer/Ire	ne Whittier
Presentation to: President's Council			Date Presented: 1/16/2020

CAMPUS	POLICY	CONCERN	SPONSOR/STEWARD RESPONSE
ENTITY	SECTION		
Campus	5.1.5	Add qualifying in front of accommodation	"Qualifying" is not being added because the accommodation must include
Comment		requests.	the items listed in the statement and therefore that makes it a qualifying
			accommodation.
Campus	5.1.6 (table)		We have updated the table to add a section on non-visible, permanent
Comment		Are these time frames from ETS?	disabilities and increased the years.
		AHEAD is MUCH looser. We have	
		stretched ours to 5-7 years but	
		realistically, if its an adult norm test	
		or a diagnosis that is not likely to	
		,	
		change, we may need to accept old	
		documentation. I like the word	
		"standard expiration."	



# UTAH VALLEY UNIVERSITY Policies and Procedures

## Page 15 of 21

Campus	5.1.7	Those seeking accommodations should submit their requests no later than eight weeks This might work for requesting Braille accommodations but a recent case did not like this statement(CSU https://www.csub.edu/ssd/ files/csu policy.pdf has some verbiage to consider) before the semester for students, within two weeks of employment, or return to employment following a leave, for employees, or within two weeks of the visit for visitors. Requests submitted later than these timeframes will be evaluated as quickly as possible. The University is not responsible for delayed services due to late requests.	The statement has been revised by adding a sentence that late requests may result in delayed services:  Those seeking accommodations should submit their requests no later than eight weeks before the semester for students or within two weeks of employment, or return to employment following a leave, for employees, or within two weeks of their visit to campus for visitors. Requests submitted later than these timeframes will be evaluated as quickly as possible. Late requests may result in delayed services.
Campus Comment	5.2.3	Add <i>related</i> before recommendations.	No change made as adding related is redundant.
Campus Comment	5.2.4.5	Add or disrupt other students' ability to learn.	Statement has been revised: The accommodation would disrupt UVU's educational programs or activities, including classroom instruction, or unduly disrupt others' employees' ability to work or learn.
Campus Comment	5.3.1	Include notifying and/or un front of delivering.	Delivering is a notifying and it is redundant to include notifying. No changes made.



# UTAH VALLEY UNIVERSITY Policies and Procedures

Page 16 of 21

# POLICY APPROVAL PROCESS - STAGE 2 SUMMARY OF COMMENTS

Policy Title: Accommodations for Individuals with Disabilities		Policy Number: 152	
Sponsor: Kyle Reyes/Linda Makin		Steward: Alexis Palmer/Ire	ne Whittier
Presentation to	: Academic Affairs Council		Date Presented: 7/31/19

CAMPUS ENTITY	POLICY SECTION	CONCERN	SPONSOR/STEWARD RESPONSE
AAC		·	No comments

### **SUMMARY OF COMMENTS**

Policy Title:	Accommodations for Individuals with Di	sabilities	Policy Number: 152
Sponsor: Kyle R	eyes/Linda Makin	Steward: Alexis Palmer/Irene Whittier	
Presentation to	o: PACE		Date Presented:

CAMPUS ENTITY	POLICY SECTION	CONCERN	SPONSOR/STEWARD RESPONSE
PACE			No comments

Policy Title: Accommodations for Individuals w	th Disabilities	Policy Number: 152
Sponsor: Kyle Reyes/Linda Makin	Steward: Alexis Palmer/Ire	ne Whittier



Page 17 of 21

### Policies and Procedures

Presentation to: UVUSA	Date Presented:
1100011441011 101 01 00/1	Date i resemble

CAMPUS ENTITY	POLICY SECTION	CONCERN	SPONSOR/STEWARD RESPONSE
UVUSA			No comments

Policy Title: Accommodations for Individuals with D	Pisabilities	Policy Number: 152
Sponsor: Kyle Reyes, Linda Makin	Steward: Alexis Palmer, Irene Whittier	
Presentation to: Alexis Palmer		Date Presented: 10/03/2019

NOTE: Indicate with X whether the comment is editorial (grammar, punctuation, sentence structure, etc.) or is a substance comment (content, procedure, etc.).

CAMPUS	POLICY	Editorial	Substance	CONCERN	SPONSOR/STEWARD RESPONSE
ENTITY	SECTION	Comment?	Comment?		
Faculty Senate	Overall		X	The faculty senate supports the implementation of this policy if our comments are addressed.  Vote Results: Support – 34  Do Not Support - 0 Abstain - 5	Please review comments below.
Faculty Senate	Overall See Comment 4		X	The policy does not include a timeline for appropriate implementation of approved accommodations especially ones that are approved before the semester begins. Such a timeline should be present in the policy.	Added the following language 5.3.3 Supervisors and instructors shall implement the accommodation(s) as approved by the ADA Coordinator fully, without retaliation, and immediately upon notification. Supervisors and instructors shall contact the relevant ADA Coordinator with any questions or concerns.



## Page 18 of 21

### Policies and Procedures

Faculty Senate	4.2.3 / 5.5.4 See Comment 1		Х	Instructors should be able to consult with their supervisor about accessibility implementation, concerns, or disagreements, but the confidentiality rules in the policy prohibit this. The policy should allow an instructor to discuss these issues with their supervisor without violating confidentiality.	Refer to change in 4.2.3.
Faculty Senate	5.4.1 See Comment 2		Х	Syllabi language may change more frequently than policy is revised. The policy should indicate the purpose of the syllabus language and indicate where the language can be found, but the actual syllabus statement should not be housed in policy especially if it includes locations and phone numbers.	We adjusted 5.4 to state the purpose of and where to find the language; however, we did not specify the language.
Faculty Senate	5.5.4 See Comment 3	Х		Refers to timelines in line 5.3.1, but there is no timeline in that section. There are timelines in line 5.5.1, should this direct there? Please clarify.	Correct to refer to 5.5.1.

#### **Appendix: Unedited Faculty Senator Comments Summarized Above**



## Page 19 of 21

1	Alan Parry	4.2.3 /	N	Υ	Line 4.2.3 would prohibit an instructor	I think the list of people that you can
		5.5.4			from discussing with their supervisor an	discuss an accommodation with should
					issue with an accommodation. Is this	include your immediate supervisor.
					intentional? It would seem to me that	The wording can be modified, if
					an instructor should be able to discuss	necessary, to include this possibility
					an accommodation with their chair in at	only when there is some problem that
					least the case where there is a potential	the instructor cannot remedy on their
					disagreement with either the student or	own. This should still give the required
					Accessibility services.	confidentiality, but allows the
						instructor to seek advice and counsel
					Line 5.5.4 requires that faculty argue	about how to implement
					their side of a disagreement without any	accommodations or to resolve
					support, while the entire Office of	potential conflicts.
					Accessibility Services is on the other	
					side.	
2	Alan Parry	5.4.1	N	Υ	It is not a good idea to put the actual	Instead describe what the language in
					language that goes on the syllabus in the	the syllabus is about and require that
					policy itself. At least, not in this form.	syllabi include OAS language that is
					This includes both location information	written at a specific webpage or
					and telephone number, which are	published somewhere else where
					subject to occasional change. Each time	incidental minor updates can be made
					these items update, we would need to	as needed.
					send a line item revision through the	
					policy pipeline.	
3	Alan Parry	5.5.4	Υ	N	This refers to timelines referred to in line	Either clarify the timeline directly, or
					5.3.1, but there is no timeline listed in	update the line number reference to
					that line that makes sense with the point	the appropriate line number, if the line
		<b> </b>			of 5.5.4. Could it be referring to 5.5.1?	number was wrong.
4	Suzy Cox	Entire	N	Υ	Nowhere in the policy does it talk about	Add timeline requirements to the
	(for Cami	policy			the University's responsibility/timeline in	policy.
	Burton,				providing accommodations for students.	



Page 20 of 21

Special	There are timelines laid out for resolving
Education	disputes but that is the only timeline I
department)	see. I think there needs to be a timeline
	for how long the UVU Office of
	Accessibility has to provide an
	accommodation once a student has
	submitted their course information,
	textbooks etc. for a new semester.
	Here's an example. I have student who is
	visually impaired and needs to textbooks
	scanned into a particular screen-reader
	program from the OAS (which has been
	approved as an accommodation for her
	from the University). The concern is the
	OAS office is severely understaffed and
	often not able to complete the request
	in a reasonable time frame. This student
	submitted her textbooks and
	information ~3 weeks before classes
	started and two weeks into the
	semester, she still did not have access to
	her textbooks in an accommodated form
	from the OAS.
	This is just one example but I see this
	happen often. Students are falling
	behind and their frustration level is
	understandably at a max since they
	cannot access the curriculum for their
	courses until weeks into the semester.



## Page 21 of 21

		Because of this I think the OAS needs to	
		hire more staff and include in the policy	
		a timeframe that we as a university will	
		follow as well in providing	
		accommodations.	