

Fulton Library Annual Report 2018-2019



THIS YEAR THE LIBRARY HAD 783,328 VISITORS



28

VISITS PER
FULL-TIME STUDENT

8,860

INTERACTIONS
TOOK PLACE WITH
A LIBRARIAN



THAT'S 1 INTERACTION
FOR EVERY 3 STUDENTS

Library Accomplishments

Administration

In August 2018, the Fulton Library celebrated its tenth anniversary with a donor dinner, during which the first Marilyn Brown Writing Scholarship was awarded to Parker Smith. This scholarship is awarded to one Utah Valley University student for a short work of fiction, poetry, or nonfiction.

Fulton Library administration have begun to revise the current strategic plan, emphasizing the need for increased staffing as demand for library services grows. To help motivate staff and student employees, plans are also in the works to increase employee recognition for outstanding service and initiative. Library administration also plan to pursue faculty status for librarians. In addition to staffing plans, library administration will be working with university staff to redesign some of the most used spaces in the building.

Archives

The phenomenal growth of the Archives and its collections in recent years meant that new staff and new organization were critical. With the addition of a new archives librarian and archives specialist, the Sutherland Archives was able to split into two complementary divisions. The digitization half focuses on making physical materials available online while the Archives half collects and preserves physical materials.

During the academic year, the Sutherland Archives added a variety of new collections: UVU Kings and Queens, UVU scrapbooks, and the Shirley H. Platt Deaf Athletics Collection (funded by a grant from the Utah State Historical Records Advisory Board). To support growing online collections, the Archives staff worked with the Library's systems staff to update and migrate ContentDM to the cloud.

Circulation

To help train new student workers, UVU Learn was adopted as a vehicle for training modules. These modules are used in conjunction with hands-on, year-round trainings in library protocols, services, and collections.

Collection Management

New funding made it possible for the Fulton Library to expand its book collection onto the fifth

floor of the building. Thanks to the efforts of the collection management staff, several thousand books were relocated and the entire book collection on the fourth floor was shifted to make room for new books.

The electronic resources librarian worked with a team of librarians to create protocols and procedures for managing items acquired via demand driven access. This was a response to increased interest from faculty (there was a 185% increase in streaming video use) and changes to business practices in streaming video services. These new protocols and procedures will make the process of acquiring new streaming content much more efficient.

The Fulton Library has recently added subscriptions to Academic Videos Online, Learning Express, Swank, Archives Unbound: Overland Journeys, Gateway to North



NEARLY HALF OF ALL STUDENTS ATTENDED ONE OF

553

LIBRARY INSTRUCTION SESSIONS HOSTED THIS YEAR



America: People, Places, and Organizations of 19th-Century New York, and to its online database offerings. Some of these database acquisitions were made possible through funding from the Utah Academic Library Consortium. (To help the electronic resources librarian manage the library's database, the Fulton Library adopted CORAL, an open source electronic resources management system.)

Instruction and Reference

Library staff taught 553 workshops, attended 21 Jumpstart orientations, staffed two Studypalooza events, supported UVU's Homecoming Fair, and answered more than 8,800 questions over the course of the academic year. To help manage requests for instruction and room reservations, the Fulton Library subscribed to a new reservation software: LibCal. Librarians have also transitioned to Suma, a statistics tracker, to collect more detailed usage data about reference services.

In summer and fall 2018, two librarians organized two focus groups to learn more about how

students conduct research and view the library. Librarians also visited colleagues at Weber State University, the University of Utah, and Brigham Young University to learn more about how they run their instruction and reference services. The findings of the UVU librarians will be used to improve marketing and outreach of reference services. As part of this initiative, a pilot project was launched in June to relocate the reference desk; placing the reference desk near the main circulation desk on the first floor of the library may help raise awareness among students about this service.

Patron Services

This department continues to see growth and high use of existing services. Faculty equipment checkouts have doubled over the last year and textbook reserves is still the most-used collection in the Fulton Library. To support these services, UVU's Media Services department gave the library \$7,000 for the faculty media equipment collection. Because demand outstrips supply, textbook acquisitions will focus on collecting books used in the courses with the highest

enrollment to make the most of library resources.

Roots of Knowledge

To draw new audiences to Roots of Knowledge and the Bingham Gallery, staff launched the Roots of Knowledge Live! Series. In fall 2018, a series of successful events designed for families with children were held. More than 300 people attended the Pirate Night and Halloween events. In addition, guest speaker Michael Djordjevitch of the Institute of Classical Architecture and Art gave a month-long series of lectures on "Neglected Monuments" featured in Roots of Knowledge.

The Bingham Gallery was enclosed with etched glass panels to establish a new entrance to Roots of Knowledge, and to separate the gallery for events.

Systems

After a thorough evaluation process, Koha was selected as the Fulton Library's new integrated library system, replacing SirsiDynix's Symphony and Workflows programs. Technical support and hosting

for Koha will be managed by Bywater Solutions. Koha was officially launched on July 1, 2019, following months of behind-the-scenes work by the library's systems, technical services, and collection management librarians and staff.

In September 2018, UVU's web development department launched a new website for the Fulton Library with a brand new look and feel. Over the past year,

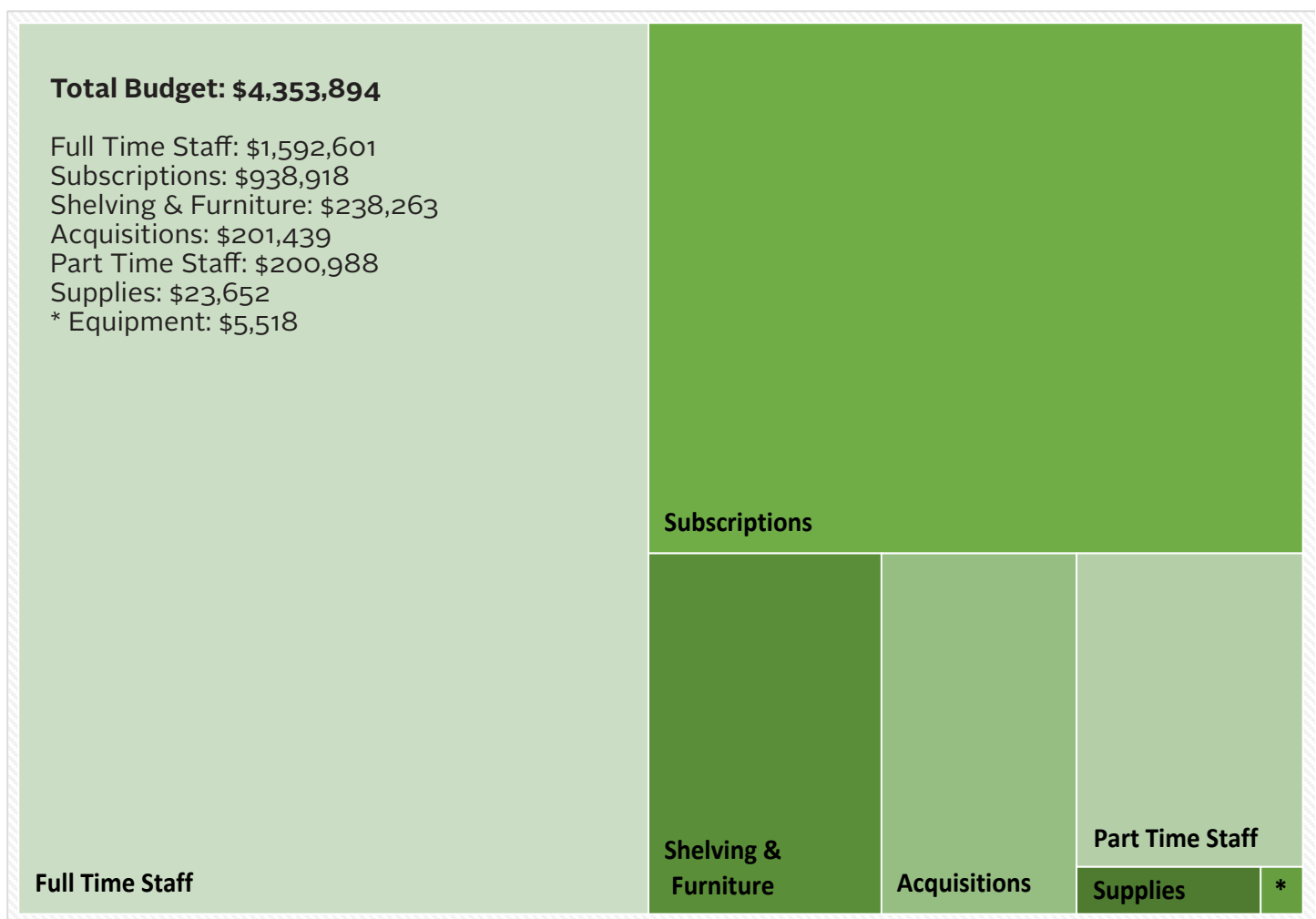
the library's website has received more than 730,000 visits via Google alone.

Technical Services

Over the course of 2018-2019, more than 11,000 items were added to the Fulton Library's collections. Many of these came from the Shirley Black donation, a donation that contained thousands of volumes. (The books that weren't added to the

Fulton Library's collections were auctioned to raise funds for the library.) In addition, technical services staff provided assistance to UVU's LGBT Student Services office by cataloging their book collection—a service that has previously been extended to UVU's Herbarium, Office of Teaching and Learning, and the Nellesen Center for Autism.

Budget



New Library Staff



Aimee Bastarache,
Archives Librarian



Katie Brown,
Circulation Supervisor



Kira Buswell,
Library Assistant



Annabel Carroll,
Collection Management
Assistant



Amy Currier,
Cataloging Assistant



Tierza Kupka,
Circulation Supervisor



Alisha Robinson,
Interlibrary Loan
Manager



Cory Robinson,
Circulation Supervisor



Rebekah Westrup,
Archives Specialist

PBA Requests

Several library requests were funded during the 2018-2019 fiscal year. These include:

- Librarian-Head of Reference (new position)
- Koha (new integrated library system), \$50,000
- Security gates, \$75,000

The Fulton Library also received \$20,000 for database inflation.



Nick Lawyer, in costume, at Pirate Night

Library Events

In September of 2018, the Roots of Knowledge team launched Roots of Knowledge Live!, a series of programs targeted to the community and non-traditional students with families. Trevor Peterson, Nick Lawyer, and others hosted evenings in the Bingham Gallery including Pirate Night and a ghost tour.

In February, 2019, students were asked to respond to a series of questions about how they loved the Library during National Library Week. The feedback we received showed just how much students were using the Library and its resources. Many of the responses were posted to the Library's social media accounts.

Librarians and library staff ended the Fall 2018 and Spring 2019 semesters by attending Studypalooza, an event organized by UVU's Writing Center to help students de-stress and put the final touches on their written projects.



Find It Here

Fulton Library
Utah Valley University
800 W. University Parkway
Mailstop #145
Orem, UT 84058
801.863.8265