



# HOUSING RIGHTS & ACCESSIBILITY

**UVU** HOUSING &  
RESIDENCE LIFE

## Contact Us!

**UVU** HOUSING &  
RESIDENCE LIFE

**UVU Housing & Residence Life**

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Brochure designed by a  
UVU Student

## FINDING ACCESSIBLE HOUSING

### SEARCH FOR ACCESSIBLE OPTIONS

The Housing Authority of Utah County is an Equal Housing Opportunity organization. They can help put you in touch with accessible housing in Utah County.

<https://housinguc.org/hauc-owned-properties/special-needs/>

### Disclaimer

The listing of resources in this brochure is simply provided as a convenience to Utah Valley University students, faculty, and staff. The owners/management of these resources are solely responsible for reporting information fairly and accurately.

### NON-Discrimination

Utah Valley University does not discriminate. The following office has been designated to handle inquires regarding non-discrimination:  
EDA/Title IX - 801-8635704 BA203



## HOUSING & DISCRIMINATION RESOURCES

### HUD's Office of Fair Housing and Equal Opportunity

If you believe you have experienced (or are about to experience) housing discrimination, you should seek help at:  
**(800) 669-9777**

### Utah Anti-discrimination and Labor Division:

The state of Utah prohibits housing discrimination based on disability. A state or local human rights agency may be able to assist with determining coverage under those laws.  
**(801) 530-6801**

### UVU Ombuds

Problems with landlords or other housing issues? Ombuds can listen impartially, provide mediation between disputing parties, and help you find resources to look to for more help.

[uvu.edu/ombuds/](http://uvu.edu/ombuds/)  
**SL 212B**

### UVU CareHub

Provide resources for students experiencing housing or food insecurity.

[uvu.edu/studentcare/](http://uvu.edu/studentcare/)  
**SL 101**



## KNOW YOUR RIGHTS

It is illegal for landlords and housing providers, both under federal laws like the Fair Housing Act and the Americans with Disabilities Act, and under Utah law, to deny housing or refuse to negotiate with you because of your disability. **This means they cannot refuse to rent or sell a property to you based on your disability.**

Landlords and housing providers must allow **reasonable changes** to the property or its rules if those changes help you have the same chance to use and enjoy your home as everyone else.

### ASSISTANCE ANIMALS

You have the right to request **reasonable accommodations** for assistance animals, even in properties with pet restrictions. Under the Fair Housing Act, such requests must be supported by reliable information if the disability is not apparent. Make sure to have your animal's records and vaccinations up to date for the best chance of approval from your housing provider.

**Your landlord cannot retaliate against you for asserting your rights.**

## ASKING THE RIGHT QUESTIONS

When searching for accessible housing, don't be afraid to ask questions specific to your situation. Here are some example questions:

### ACCESSIBILITY FEATURES

What accessibility features does the property have? (e.g., ramps, wide doorways, grab bars)

### PARKING

Is there accessible parking available? How far is it from the entrance?

### ENTRANCE AND EXITS

Are there any steps at the entrance or exits? If so, is there an alternative accessible entry?

### COMMON AREAS

Are common areas (e.g., laundry, mailroom, recreational spaces) accessible?

### BATHROOM ACCESSIBILITY

Is the bathroom designed for accessibility? (e.g., roll-in shower, raised toilet)

### FLOORING

What type of flooring is used? Is it slip-resistant?

### ELEVATOR ACCESS

If the unit is not on the ground floor, does the building have an elevator? If only one elevator, what is the alternative if the elevator is broken?

### EMERGENCY PROCEDURES

What emergency procedures are in place for residents with disabilities?