Click on the following links and input your e-mail to access this training check list.

mongoose cadence

In-Product Training Checklist

Use the checklists below to track your teams' training progress. You may also relaunch any of the training modules by clicking the links below even after the initial training is complete.

Other Cadence Resources to bookmark for quick reference: Cadence - Knowledge Base & Getting Started: New User Guide
For Cadence Technical Support, please e-mail: support@mongooseresearch.com or contact your Client Success Lead.

Note: If you're using an ad blocker extension, you may need to disable it, or whitelist our domain name (sms.mongooseresearch.com), to be able to complete the in-product training and see helpful tips.

1. Admin Only Features

	Get to know Cadence - Admin		Set up your team - Create Users
	Set up fields and import contacts		Shared Inboxes - Share the Workload
			Set up Templates

2. Basic Features for All Users (Users & Admins)

	Get to know Cadence - User		Create Groups of Contacts - Segments
	Send your first text		Measure results - Reports
	Visit your inbox		Managing Contact Records

3. Advanced Features for All Users (Users & Admins)

	Scheduling Messages		Message Identification Tags
	Measure the success of your texts - Campaigns		Use automation - Smart Messages