

First-Year Advising Center

Mission: First-Year Advising Center is committed to assisting students in building a foundation for success at UVU through engaged, inclusive, and holistic academic counseling.

Purpose: A student's first year of college is a transformational experience that lays the foundation for the educational journey. The skills and knowledge gained in the first year provide students with momentum to continue the journey toward graduation. First-Year Advising helps students build this momentum through five key learning outcomes.



Student learning outcomes

- Confirm a major that supports their goals and interests
- Enroll in classes that lead to academic progress
- Register for relevant QL level math and English courses in their first 30 credits
- Be introduced to resources in a timely manner that support the student

Key tenants of advising practice

- Momentum Year Ideals: purpose-first major exploration; milestone completion of QL math and English composition, 30 credits earned in the first year
- Holistic practice: resource referrals, academic mindset, recognizing scarcity concerns
- Proactive outreach: anticipating student needs, seeking out interactions
- Data-informed strategy: guiding outreach through best practice and predictive analytics



Impactful programs & services

Major selection & affirmation
New student onboarding

Academic course selection
Holistic student support

Peer advising
New student onboarding (TrailGuide)

Key Figures

8,025

fall 2023 assigned students

full-time counselors

23



62% enrolled full-time fall 2023

advisor caseload 348:1



four peer advisors

math completion track 70%



250+ degree programs offered & advised at UVU

Summer Impact

4,314
phone

5,185
in-person

11,566

appointments
(April - August 2023)

2,067
video



3,656

additional peer advisor & math advising visits

63%

of visits are in-person or video format

41%

FAC portion of total advising in-person visits Apr - August

Student feedback indicates "my advisor...."

showed a personal interest 93%

listened to my concerns 95%

provided accurate info 96%

gave me the time I needed 95%

4.1%

video vist

5.5%

in-person vist

persistence lift

Fall 2022 BIRS impact study

Results