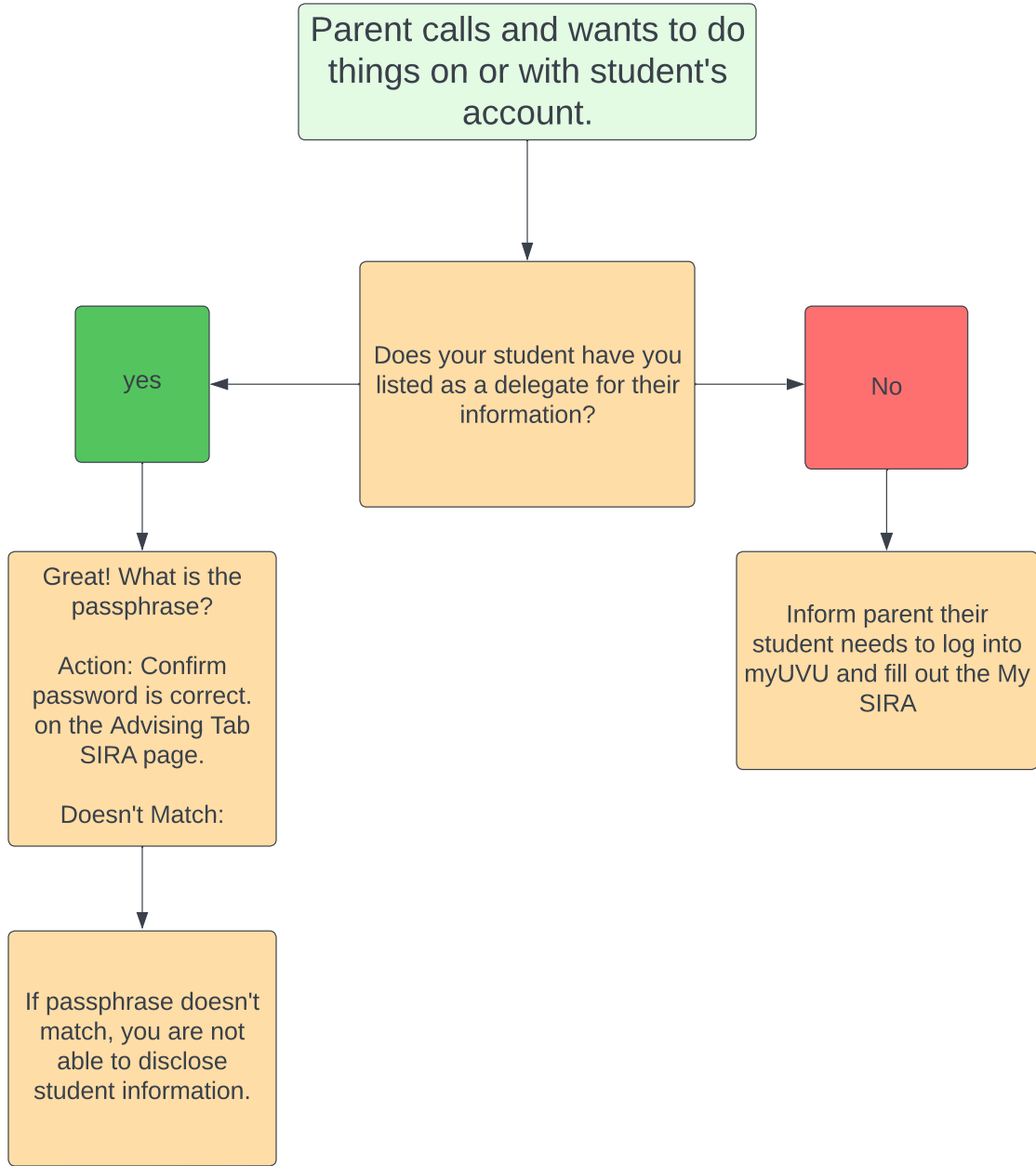


Caller: Parent



What is protected by FERPA?

Grades, class schedule, student tuition, personal information.

When in doubt, don't give any information.

If you get pushback from parent (my student is a minor)

Inform parent that because the student now has a college transcript, that information falls under FERPA and is protected.

If the parent knows how to get into the students MyUVU, add themselves as a delegate to the students account.