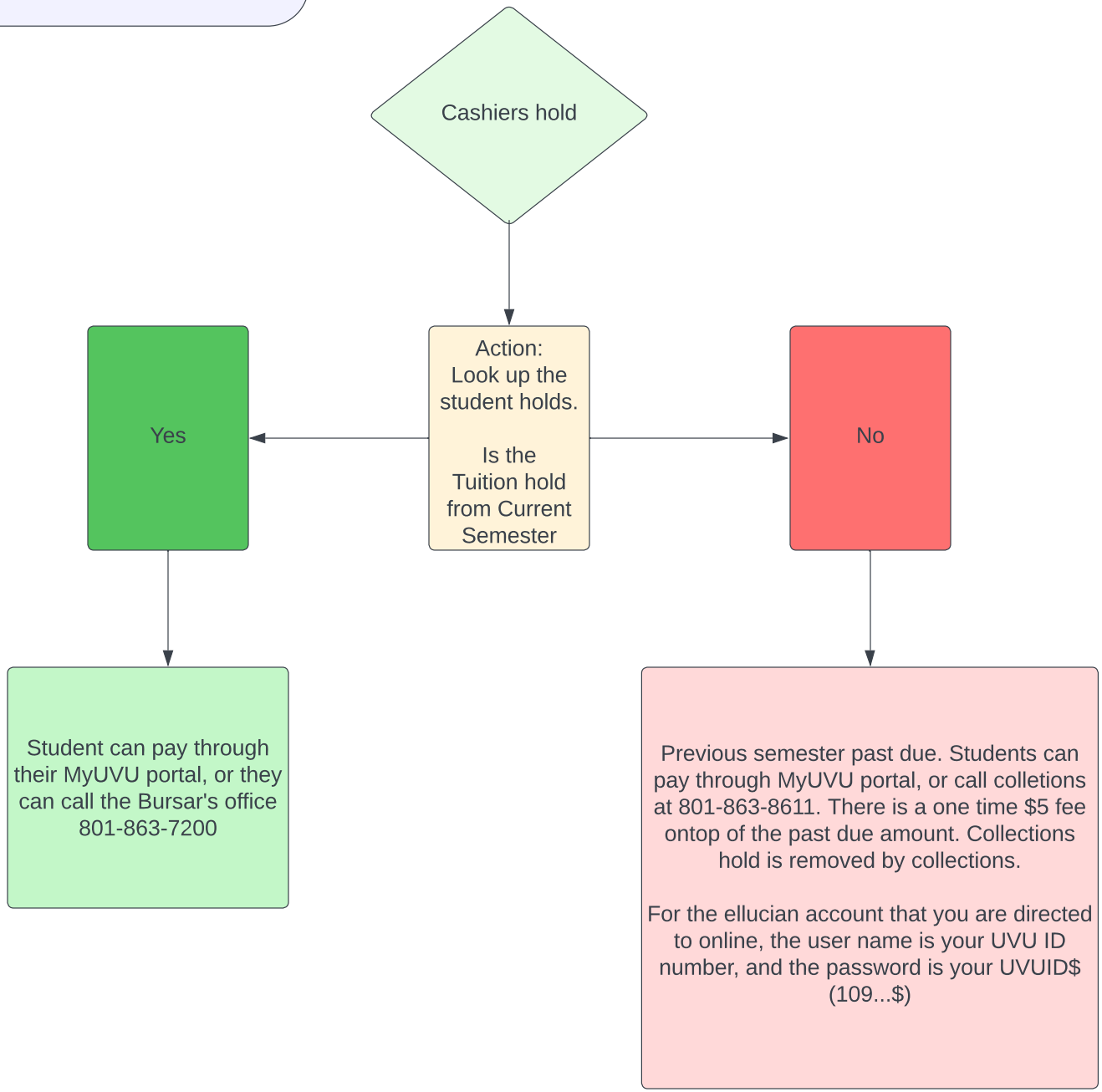Caller: Parent or Student