

Services we offer

Division of Technology Services

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Application support services

Application support services includes a variety of offerings, including application development, basic application support, and dedicated application support. We build applications that are web based or stand alone. Our designs can use a variety of technologies, including Java, .NET, PHP, and others. We use the best technologies for the agency's purpose. We also offer project management and user experience and development.

Communication and phone services

We provide communication and phone services to all executive branch agencies, including the planning and implementation of basic phone services throughout Utah.

Computer Support Services

We provide desktop services for state owned computers, technical support, software, enterprise email and collaboration tools, and much more. Initial setup, configuration, user access, and installation of desktop computer hardware, peripherals, and software is included.

DTS offers a service desk for assistance with resolving technical problems, requesting information, and ordering DTS products and services.

Hosting and database services

We provide hosting services, including compute, storage, databases, authentication and authorization, monitoring, 24/7 support, firewall, backup and restore, wide area network, security, and load balancing.

DTS offers multiple options for infrastructure and computing hosting environments. These resources are located in the Salt Lake Data Center, a secondary data center, and DTS managed cloud data centers.

Network services

We operate State Local Area Networks (LAN) and State Wide Area Network (WAN) for all state agencies. DTS also provides WAN services for other government agencies with enterprise-wide, intra-state network services.

Network Services include IP addressing, Domain Name System (DNS), primary domain email service, Internet access, and web content filtering.

Security products include firewalls, VPN termination and intrusion prevention systems (IPS), and the necessary tools and staff to support these services.

Security services

We provide the provisioning and management of information security services and solutions to all state agencies. Services include strategic planning and management, security awareness training, quality assurance and compliance, vulnerability management, risk management, incident management, and forensic investigations.

These services are available to all employees, contractors, partners or vendors who connect to the state network, operate or manage telecommunication and information technology services, equipment or data supporting the state's business functions.

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