

Dx | SUPPORT, HELP, & INFO

Welcome to the Support, Help, & Info page! Here you will find links to send service requests, check the status of a system, explore the knowledge base, search the service catalog, and access Dx department pages.

<p>SERVICE DESK</p> <p>UVU offers students and faculty a wide array of services and products. Simply search the catalogs to find service offerings, useful links, common trouble shooting tips, and more.</p>	<p>STATUS / OUTAGES</p> <p>When system outages and other technical issues occur, you don't have to stay in the dark. The UVU StatusPage displays updates on scheduled and unscheduled outages and posts alerts when issues are resolved.</p>
<p>PRODUCT/SERVICE CATALOG</p> <p>UVU offers students and faculty a wide array of services and products. Simply search the catalogs to find service offerings, useful links, common trouble shooting tips, and more.</p>	<p>SOFTWARE CATALOG</p> <p>UVU licenses a wide range of software for student and employee use. Accessing the software catalog requires login to myUVU. Use of the software catalog is required to:</p> <ul style="list-style-type: none"> request to use or purchase software that UVU has already licensed. check existing functionality prior to purchasing new software to avoid duplicate software.



THE DIGITAL TRANSFORMATION DIVISIONS

<p>OIT</p> <p>The Office of Information Technology (OIT) coordinates technology for the university. The following departments fall within OIT:</p> <ul style="list-style-type: none"> Automation & Integration Services Desktop Support Enterprise Systems Administration ERP Software Services IT Operations Network & Telecom Services Service Desk Security 	<p>ASDS</p> <p>Academic and Student Digital Services (ASDS) provides technologies that connect users, enhance learning experiences, and improve the digital experiences of everyone at UVU. The following departments fall within ASDS:</p> <ul style="list-style-type: none"> Business Intelligence Platform Business Intelligence Services Media Center for Student Computing Learning Systems Web & Mobile Services Institutional Research Accessible Tech
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Digital Transformation (Dx) | dx@uvu.edu | (801) 863-8940 | Room DX-101

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UTILITY

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