UVU | DIGITAL TRANSFORMATION

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Dx | BEACH PICTURES: A-Z

INTRODUCTION

Our strategic plan, known as the Beach Picture, outlines the vision of what our organization will look like in five years' time. It reflects our commitment to ensuring that we can enjoy a relaxing time at the beach, confident that everything is running smoothly back at the office. Within this plan, the objectives of our Dx division are focused on pursuing excellence and providing the best possible technological experience for our students, faculty, and staff.

Image Credit

COMMUNITY OUTREACH

A. UVU is a recognized innovator and thought leader in higher education digital transformation.

B. Dx provides substantial engaged learning experiences for students.

C. Dx employees engage socially and professionally at UVU and in the technology community.

D. Dx leverages the power of artificial intelligence and machine learning.

USER EXPERIENCE

E. Students and faculty have a consistent experience with technology from class to class.

F. Technology is primed and ready for users prior to the first day of class or work.

G. Students can access information and act on it via their mobile devices.

H. An employee mobile app promotes efficiency and access to information and services.

I. Students can access necessary technology resources on and off campus.

J. Users' communication methods are standardized, simplified, and consistent.

K. Employees can access personalized and curated data to make informed decisions.

L. Hybrid meetings are technologically seamless.

SUPPORT & SERVICE

M. Individuals can get real-time answers to their questions.

N. Dx monitors our system's statuses and fixes issues before users are adversely affected.

O. UVU campuses have reliable cellular coverage and networks.

P. Users access standard technologies via self-service and request exceptions via a clear process.

Dx INTERNAL IMPROVEMENTS

Q. All IT assets are managed in a central database.

R. All services have defined and tested business continuity plans.

S. All workflows are optimized, documented, and digitized.

T. Data is governed, reliable, secure, and available via self-service.

U. The directory, role, and identity management system is accurate and updates automatically.

V. Dx updates infrastructure and classroom technology in line with industry-standard life cycles.

W. Products and services are designed with a "user-first" approach.

X. Development processes reflect industry best practices.

Y. Architecture standards are documented, published, and followed.

Z. Dx has a strategic financial plan to maintain and innovate product and service offerings.

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