New Advisor Training (Canvas Modules 1-7) Qualtrics

This is an assignment in the New Advisor Training (Canvas) for new advisors to complete but is not required.

- For each module and overall for Modules 1-7, a 5-point Likert scale (Poor, Fair, Adequate, Good, Excellent) for these statements:
    - The module(s) was informative.
    - The module(s) was applicable to my current position.
    - The overall quality was . . .
- For each module, an open response text box asking:
    - What was the most significant piece of information you learned in Module ___?
- Overall for Modules 1-7, open response text boxes asking:
    - What has been the most significant piece of information you learned in Modules 1-7?
    - What would you have liked to have been covered more in Modules 1-7?

New Advisor Training (Canvas Modules 8-14) Qualtrics

This survey matches the content for the Modules 1-7 survey, but for modules 8-14.

Advisor Professional Development Series Feedback Survey

This survey is supposed to go out after every professional development series training offered in Fall and Spring.

- Open response text boxes asking:
    - Which Professional Development Training Event did you attend? (title of session)
    - Select date of training session
- How would you rate the overall event? a 4-point Likert scale (Below Average, Average, Above Average, Excellent)
- Open response text boxes asking:
    - What did you like most about the event?
    - What did you like least about the event?
- How likely are you to refer this event to a colleague? (Not Likely, Somewhat Likely, Very Likely)
- What specifically made you choose this referral level? (Open response text box)
- Why did you choose to attend this event? (Check all that apply: Needed AEU Competency, Needed AUE hours, Subject Interest)
- Open response text boxes asking:
    - What additional training topics would you like to see in the future?
    - What suggestions do you have for improving the Professional Development Series?

Advisor After Appointment Survey

Students accepted to UVU receive a survey after an interaction with their advisor. They receive the same survey for in-person, video chat, and phone interactions. They receive a different survey for email interactions.

In-Person, Video Chat, and Phone Interactions Survey

- Overall appointment rating: a 5-point Likert scale (One of the Worst, Below Average, Average, Above Average, One of the Best)
- For the following statements, a 5-point Likert scale (Strongly Agree, Somewhat Agree, Neither Agree nor Disagree, Somewhat Disagree, Strongly Disagree):
    - My Advisor showed a personal interest in me
    - My Advisor listened to me
    - My Advisor gave me accurate information
    - My Advisor gave me the time I needed
- Indicate the type of visit: In-Person, Video Chat, or Phone
- Indicate if the meeting was the preferred meeting type (yes or no)
- Indicate if the advisors was available (yes or no), with open response text box to explain answer
- Open response text boxes asking:
    - Positive Experiences explanation
    - Negative Experiences explanation
    - Additional Thoughts
    - Is there anything you would like the Advisor's Supervisor to know?

Email

- Overall appointment rating: a 5-point Likert scale (One of the Worst, Below Average, Average, Above Average, One of the Best)
- Indicate if email was responded to within two days (yes or no)
- Indicate if email answered their questions (yes or no)
- Indicate if email met their needs (yes or no)