# Problem: Video Needs Captioning

## Step 1: Is there an alternative video with captioning?

* Yes – go to [step 2](#_Step_2:_Are)
* No – go to [step 3](#_Step_3:_Does)

## Step 2: Are the captions adequate?

* Yes – All done
* No - Use Kaltura to overlay captions. All done.

## Step 3: Does UVU own the video?

* Yes – go to [step 6](#_Step_6:_Where)
* No- go to [step 4](#_Step_4:_are)

## Step 4: are there copyright restrictions?

* Yes – Find an alternative video.
* No – Contact the owner of the video and go to [step 5](#_Step_5:_Is)

## Step 5: Is the video owner willing to caption?

* No – Find an alternative video
* Yes – When the captions are adequate you’re done

## Step 6: Where is the video hosted?

* On Kaltura – go to [step 7](#_Step_7:_If)
* On somewhere else (YouTube, etc) go to [step 8](#_Step_8:_If)

## Step 7: If the video is hosted on Kaltura, it should automatically get captioned. Are the captions adequate?

* Yes – All done
* No – Order human captioning. All done.

## Step 8: If the video is hosted on something other than Kaltura (YouTube, etc), can you move the video to Kaltura?

* Yes – go back to [step 7](#_Step_7:_If)
* No – go to [step 8](#_Step_8:_If)

## Step 8: Is the video hosted on YouTube?

* Yes – Use Kaltura to overlay captions. All done.
* No – Find Alternative video